



7165 BURTON AVENUE ROHNERT PARK, CA

Mental Health and Crisis Resources

Emergency and Crisis Supports

• 988 Suicide & Crisis Lifeline

- Services: Offers free, confidential support for mental health struggles, emotional distress, substance use concerns, and more. Available for yourself or a loved one.
- Phone: 988 (English/Spanish)Chat on website: 988 Lifeline Chat

o Availability: 24/7

o Insurance: No insurance needed; free and confidential

• North Bay 24-Hour Suicide Prevention Hotline

- Services: Free, confidential crisis hotline for those experiencing suicidal thoughts or emotional distress. Offers outreach, education, and survivor support services.
- o Phone: (855) 587-6373
- o Phone (Spanish): (888) 628-9454
- o Availability: 24/7
- o Insurance: No insurance needed; free and confidential

• California Youth Crisis Line

- o Services: Provides crisis counseling and referrals for youth (12-24) and families, including legal assistance, shelter, and more.
- o Phone/Text: (800) 843-5200
- o Chat on website: California Youth Crisis Chat
- o Availability: 24/7
- o Insurance: No insurance needed; free and confidential

SAFE Team

- Services: Provides counseling, transportation, and support for individuals under the influence, in mental health crises, or needing shelter.
- o Phone (Rohnert Park): (707) 584-2612
- o Phone (Cotati/SSU): (707) 792-4611
- o Phone (Petaluma): (707) 781-1234
- o Emergency: 9-1-1
- o Availability: 24/7
- o Insurance: No insurance needed; free service provided by the local agencies

National Runaway Hotline

- Services: Free, confidential support for runaway and homeless youth, their families, and others in crisis.
- o Phone/Text: 1-800-RUNAWAY (1-800-786-2929)
- o Chat on website: Runaway Safeline
- o Availability: 24/7
- o Insurance: No insurance needed; free and confidential

National Child Abuse Hotline

- Services: Provides support and crisis counseling for those affected by child abuse. Also
 offers guidance for reporting and navigating child welfare.
- o Phone/Text: (800) 422-4453
- o Chat on website: Childhelp Hotline
- o Availability: 24/7 in 170+ languages
- Insurance: No insurance needed; free and confidential

• National Human Trafficking Hotline

- o Services: Connects trafficking victims and survivors to essential resources and services.
- o Phone: (888) 373-7888
- o Text: 233733
- o Chat on website: <u>Human Trafficking Hotline</u>
- o Availability: 24/7 in 200+ languages
- o Insurance: No insurance needed; free and confidential.

• National Teen Dating Abuse Hotline

- Services: Provides confidential support for teens and young adults experiencing dating abuse or seeking information about healthy relationships.
- Phone: (866) 331-9474
 Text: LOVEIS to 22522
 Website: loveisrespect
- Video chat (Deaf/HOH): (855) 812-1001 or email nationaldeafhotline@adwas.org
- o Availability: 24/7
- o Insurance: No insurance needed; free and confidential

To Obtain Therapy Referrals from Insurance:

Kaiser

- o Contact your local mental health clinic to make an appointment for an initial evaluation
- o Phone (Petaluma): (707) 699-6100
- o Phone (Santa Rosa): (707) 571-3778
- During the evaluation, inform Kaiser you prefer counseling support through an outside provider
- Kaiser will determine what services are offered including Kaiser group sessions, Kaiser individual therapy, or an authorization number for an outside provider
- Once you have received the authorization number, contact the Mental Health Eternal Referral Care Navigators at 1-833-392-0064 for assistance in finding a provider

• Partnership Medi-Cal

- Contact member services for a list of "in network" providers ACCEPTING NEW PATIENTS
- o Phone: (800-541-5555)

• Other Insurances

- Contact member services for a list of "in network" providers ACCEPTING NEW PATIENTS
- o Ask if your plan covers reimbursement for "out of network" providers, what percent they reimburse, and how to file a reimbursement claim
- o Phone: Contact member services (number on back of your insurance card)

In-Person/Online Therapy Resources

1. Grow Therapy

- o Services: Offers virtual therapy and medication management.
- o Website: Grow Therapy
- o Insurance: Accepts Partnership Medi-Cal, private insurances, and cash payments
- *Kaiser clients must follow the steps listed above for instructions/authorization

2. Child Parent Institute (CPI)

- Services: Offers in-person and online therapy for children and families. Provides individual, group, and family therapy.
- o Phone: (707) 585-6109 ext 1100 (English/Spanish)
- Location: 3650 Standish Ave, Santa Rosa, CA 95407
- Insurance: Accepts private pay, sliding scale, Victim Assistance, and Carelon (Partnership/Medi-Cal)
- o Website: calparents.org

3. Lomi Psychotherapy Clinic

- Services: Offers in-person and online therapy for individuals, couples, children, and families.
- o Phone: (707) 579-0465 ext 227
- o Email: info@lomi.org
- Location: 320 10th St, Suite 200, Santa Rosa, CA 95401
- o Insurance: Accepts Medicare, Medi-Cal, Partnership/Carelon, private pay/sliding scale
- o Website: lomi.org

4. Sonoma County Counseling

- o Services: Provides online and in-person therapy for ages 4 and up.
- o Phone: (707) 284-1978
- o Locations:
 - 3434 Mendocino Ave, Suite A, Santa Rosa, CA 95403
 - 8733 Lakewood Dr, Suite 205, Windsor, CA 95492
- o Insurance: Accepts most insurance plans
- Website: sonomacountycounseling.com

5. Humanidad

- Services: Offers low-fee, multicultural therapy services for individuals, couples, and families.
- Email: <u>client_services@humanidadtherapy.org</u>
- o Location: 1260 N Dutton Ave, Suite 230, Santa Rosa, CA 95401
- o Insurance: Accepts sliding scale fees
- o Website: srosahtes.org

6. Petaluma People Services

- o Services: Provides counseling for children, adolescents, and families.
- o Phone: (707) 765-8488 ext 400
- o Email: intake@petalumapeople.org
- o Location: 1500 Petaluma Blvd S, Petaluma, CA 94952
- o Insurance: Accepts Partnership Health Plan and private pay with sliding scale
- o Website: petalumapeople.org/counseling

7. Mental Health America

- o Services: Resources, screenings, and tools for mental health support.
- o Website: mhanational.org
- o Location: Online resource
- o Insurance: Free service

Intensive Outpatient Programs

1. Providence Behavioral Outpatient Services

- Services: Provides intensive outpatient programs, group therapy, and medication management for adults 18 and up.
- Intensive Outpatient Program (IOP)
 - Reduces symptoms and improves your ability to take part in daily activities
 - Three hours a day for up to five days per week
- Partial Hospitalization Program (PHP)
 - Beneficial for those who are leaving inpatient care or need more structure and support
 - Six hours a day for up to five days per week
- o Phone: (707) 547-5450
- o Location: 405 W College Ave, Suite F, Santa Rosa, CA 95401
- o Insurance: Accepts most insurance plans, including Kaiser and Medicare
- Website: Providence Outpatient Services

Substance Abuse and Dual Diagnosis Support

1. Sonoma County Substance Use Disorder Services – Orenda Center

- o Services: Assessment, detox, counseling, and referral for substance use treatment.
- o Phone: 707-565-7450
- o Location: 3322 Chanate Rd, Santa Rosa, CA 95404
- o Insurance: Accepts Medi-Cal and sliding scale fees

2. Drug Abuse Alternatives Center (DAAC)

- o Services: Treatment programs for substance abuse/co-occurring mental health disorders.
- o Phone: 707-544-3295
- o Location: 2403 Professional Dr, Santa Rosa, CA 95403
- o Insurance: Accepts Partnership, Medi-Cal, and private insurance

3. Santa Rosa Treatment Program

- o Services: Detox, outpatient and residential programs for addiction recovery.
- o Phone: 707-576-0818
- o Location: 625 Steele Ln, Santa Rosa, CA 95403
- o Insurance: Accept most major insurances, Kaiser, Medi-Cal, and Medicare

4. Alcoholics Anonymous (AA) and Narcotics Anonymous (NA)

- o Services: Peer support meetings for addiction recovery.
- o Website: aa.org, na.org
- o Location: Various meeting locations across Sonoma County
- Insurance: Free service

Support Groups and Peer Networks

1. National Alliance on Mental Illness (NAMI) Sonoma County

- Services: Free support groups, educational programs, and advocacy for individuals living with mental illness and their families.
- o Phone: 866-960-6264
- o Location: 182 Farmer's Ln, Suite 202, Santa Rosa, CA 95405
- o Insurance: Free service

2. Parents of Mentally Ill Children (PMI)

- Services: Support groups for parents and caregivers of children with mental health challenges.
- o Contact: <u>info@pmi-sonomacounty.org</u>
- o Location: Online and rotating in-person meetings across Sonoma County
- o Insurance: Free service

3. Sonoma County Grief Support Groups

- o Services: Support for individuals coping with grief and loss.
- o Contact: Hospice of Santa Rosa, 707-568-1094
- o Location: 439 College Ave, Santa Rosa, CA 95401
- o Insurance: Sliding scale fees available

4. Wellness and Advocacy Center

- o Services: Peer-led support for mental health recovery.
- o Phone: 707-565-1299
- o Location: 2235 Challenger Way, Santa Rosa, CA 95407
- o Insurance: Free service

LGBTQIA+ Focused Mental Health Services

1. Positive Images

- Services: Counseling, peer support groups, and resources for LGBTQ+ youth and young adults.
- o Phone: 707-568-5830
- o Location: 200 Montgomery Dr, Suite C, Santa Rosa, CA 95404
- o Insurance: Free and sliding scale fees available

2. LGBTQI Connection

- Services: Mental health services and community support for LGBTQ+ individuals of all ages.
- o Phone: 707-579-4327
- o Location: 714 Mendocino Ave, Santa Rosa, CA 95401
- o Insurance: Free service

3. The Trevor Project

- o Services: Crisis intervention and support for LGBTQ+ youth.
- o Phone: 1-866-488-7386
- Location: Nationwide resource
- o Insurance: Free service

Parenting Resources

1. Child Parent Institute (CPI)

- Services: Parenting workshops, counseling services, and support for families.
- o Phone: 707-585-6108
- o Location: 3650 Standish Ave, Santa Rosa, CA 95407
- o Insurance: Sliding scale fees based on income

2. First 5 Sonoma County

- o Services: Resources, support programs, and referrals for families with children aged 0-5.
- o Phone: 707-522-2020
- o Location: 490 Mendocino Ave, Suite 202, Santa Rosa, CA 95401
- o Insurance: Free service

3. Parents Place at JFCS

- o Services: Parenting classes, counseling, and child development consultations.
- o Phone: 707-303-1500
- o Location: 1360 N Dutton Ave, Suite C, Santa Rosa, CA 95401
- o Insurance: Sliding scale fees available

4. North Bay Regional Center

- o Services: Support and services for families of children with developmental disabilities.
- o Phone: 707-569-2000
- o Location: 2351 Mendocino Ave, Santa Rosa, CA 95403
- o Insurance: Free service

Grief Support Services

1. Hospice of Santa Rosa

- o Services: Grief support groups, counseling, and bereavement resources.
- o Phone: 707-568-1094
- o Location: 439 College Ave, Santa Rosa, CA 95401
- o Insurance: Sliding scale fees available

2. Grief Recovery Center of Sonoma County

- o Services: Individual and group support for those dealing with loss.
- o Phone: 707-591-7580
- o Location: 750 Mendocino Ave, Santa Rosa, CA 95401
- o Insurance: Sliding scale fees based on income

3. Petaluma Hospice Grief Counseling

- o Services: Counseling and workshops for grief and bereavement support.
- o Phone: 707-778-6242
- o Location: 416 Payran St, Petaluma, CA 94952
- o Insurance: Accepts Medi-Cal and sliding scale fees

4. Children's Grief Program at JFCS

- o Services: Support groups and counseling for children and families coping with grief.
- o Phone: 707-303-1500
- o Location: 1360 N Dutton Ave, Suite C, Santa Rosa, CA 95401
- o Insurance: Sliding scale fees available.

Housing Resources

1. Community Action Partnership of Sonoma County

 Services: Emergency housing assistance, rent support, and housing stabilization programs.

o Phone: 707-544-6911

o Location: 141 Stony Cir, Suite 210, Santa Rosa, CA 95401

o Insurance: Free service

2. Catholic Charities Homeless Services

o Services: Homeless shelters, transitional housing, and supportive services.

o Phone: 707-308-4795

o Location: 987 Airway Ct, Santa Rosa, CA 95403

o Insurance: Free service

3. Redwood Gospel Mission

 Services: Emergency shelter, addiction recovery housing, and transitional housing for men and women.

o Phone: 707-542-4817

o Location: 101 6th St, Santa Rosa, CA 95401

o Insurance: Free service

4. Burbank Housing

o Services: Affordable housing development and rental assistance programs.

o Phone: 707-526-9782

o Location: 790 Sonoma Ave, Santa Rosa, CA 95404

o Insurance: Free service

5. Sonoma County Housing Authority

o Services: Section 8 housing vouchers and low-income housing programs.

o Phone: 707-565-1848

o Location: 1440 Guerneville Rd, Santa Rosa, CA 95403

o Insurance: Free service